

SIMPLE SOLUTION. SMARTER HOTEL.



DJUBO
360° HOTEL TECH SUITE

WHAT DJUBO DOES

Operations



Property Management System

Brings unprecedented efficiency to your hotel operations and brings the power of cloud connectivity to deliver an integrated hotel management experience.



Centralized Reservation System

Centralised Reservation System to connect and control all your offline and online revenue sources through a single cloud based Smart Chart



Reporting and Analytics

Smart visualizations and filter offer you a data-driven approach to help your hotel develop more predictable and robust revenue strategies.

Distribution



Instaconnect

Connect and distribute inventory and rates with 2 way connectivity to over 100 online portals covering 100+ countries.



Direct Book

Create a direct booking channel to bypass OTAs. Integrated with Payment Gateway covering 100+ countries.



Fireball

Increase your Direct online reach and conversions through Bid Automation partnerships with Google Hotel Ads, Google Adwords and Tripadvisor.

Intelligence



Starsight

Track, Analyse and Respond to guest reviews across 100+ sources. Also compare performance against your competitors.



Foresight

Stay on top of your future pricing strategy and track price parity issues by keeping a close eye on your own and your competitor's pricing visible across multiple online channels.



Cerebrum

Powerful Automated Revenue Maximisation tool to manage your online pricing dynamically.

ABOUT DJUBO



2000+
Clients



20+
Countries



US\$100M
Bookings per annum



43%
Average revenue growth
year on year for clients



100+
OTA and metasearch
integrations



100+
Payment gateway
intergrations



100+
Review sources
covered

World's Only Fully Integrated Product Suite Covering
Operations | Distribution | Marketing | Intelligence

OUR CLIENTS

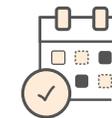
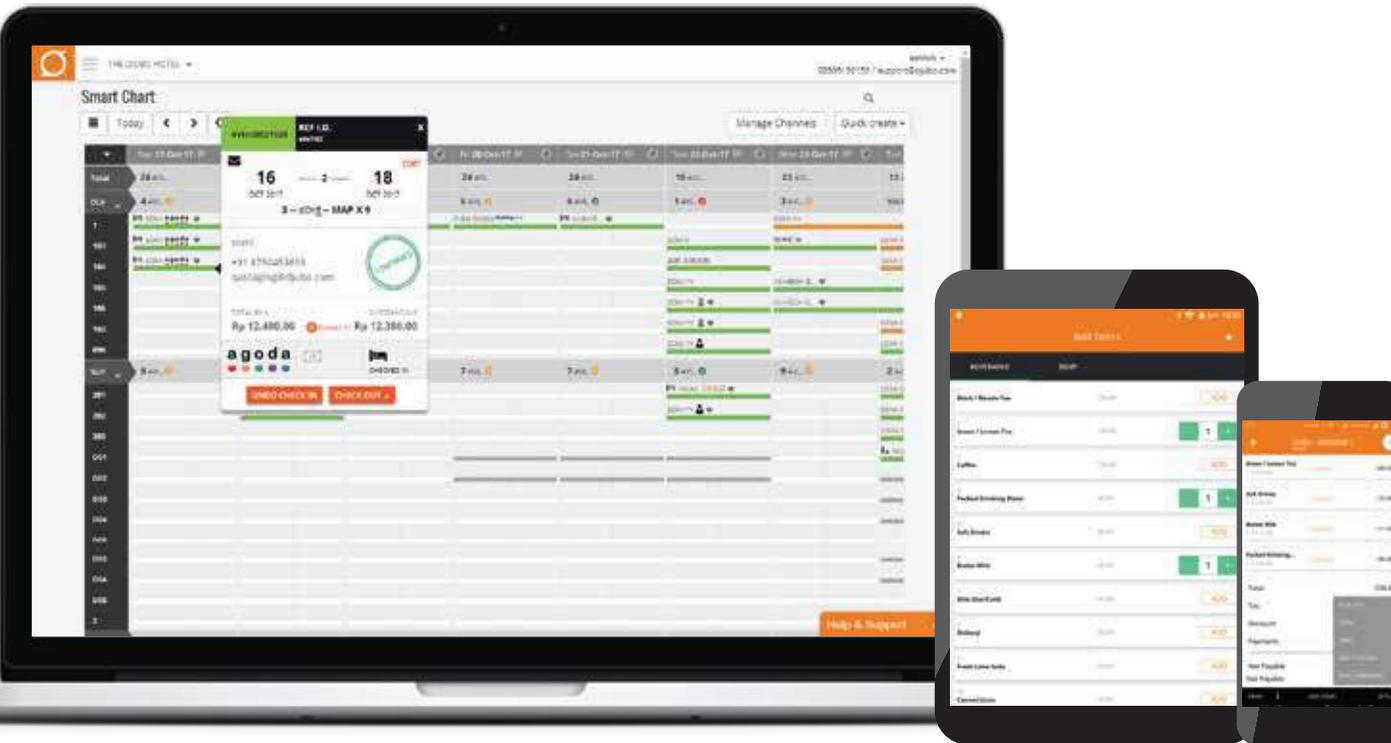
Simplifying Hotel Sales for Over 2000 Hotels Across the World



DJUBO FEATURES

DJUBO PMS-PROPERTY MANAGEMENT SYSTEM

The DJUBO Cloud Property Management System brings unprecedented efficiency to your hotel operations and brings the power of cloud connectivity to deliver an integrated hotel management experience. Use as a standalone PMS or connect it to the DJUBO Sales & Distribution platforms, to make hotel operations simple and efficient.



Front Desk Management



POS Management



Payments & Invoice Management



Reporting & Analytics

- Efficient Front Desk Management
- Smarter Points Of Sale
- Intelligent Payment & Invoicing
- Insightful Analytics & Reporting

CLOUD BASED CENTRALISED RESERVATION SYSTEM

Manage all kinds of bookings (Confirmations, holds, queries, modifications, and cancellations) across all kinds of sales channels (OTAs, Direct Booking Engine, Walkins, Offline Travel Agent, Corporates etc) with a single cloud-based interface. Also use DJUBO for automatic payment followups, invoicing, no shows, analytics and much more.

The screenshot displays the DJUBO reservation system interface. At the top, there is a navigation bar with the DJUBO logo, a menu icon, and the text "HOTEL SMITH & SMITH". On the right, there is a user ID "08595159159 / support" and a search icon. Below the navigation bar is a "Smart Chart" section with a calendar icon, "Today", and navigation arrows. To the right of the Smart Chart are buttons for "Manage Channels" and "Quick create".

The main area is a calendar grid showing room availability for various dates from June 17 to June 26, 2017. The grid is organized by room type (Total, DLX, 102, STS, 202, 302, 402, LUX, 104, 105, 106, 107, 201, FAM, 203, 303) and shows the number of available rooms (AVL) for each date. Some cells are marked as "SOLD OUT".

Two modals are overlaid on the calendar:

- Booking Confirmation Modal:** This modal is for a booking with reference ID "#JOA0001602" and REF I.D. "9089098090". It shows the booking details for "1 -- Studio Suite Room" for the dates "20 JUN 2017" to "21 JUN 2017". The guest's name is "Rupin Wadhera" with contact information "+91 0000000000" and "rupin@djubo.com". A green "CONFIRMED" stamp is visible. At the bottom, it shows a "TOTAL BILL" of ₹ 6,000 and an "OUTSTANDING" amount of ₹ 6,000. There are buttons for "UNDO CHECK IN", "CHECK OUT", and "CANCEL".
- Distribution Status Modal:** This modal is titled "Distribution Status" and shows details for "Family Suite-26-Jun-2017". It indicates "Full online exposure" and lists the distribution status for various channels:
 - Available Offline: 2
 - Visible on BE: 2 (with an eye icon)
 - Official Hotel Website: 2 (with an eye icon)
 - Tripadvisor: Not Activated
 - Google Hotels: Not Activated
 - Visible on OTA: (with an eye icon)
 - Booking.com: BOOKING DOT COM (Not Mapped)
 At the bottom, there are buttons for "MANAGE OTA" and "CLOSE".

At the bottom right of the interface, there is a "Help & Support" button with an upward arrow.



AUTO SYNC CHANNEL MANAGER

Automated Real Time Inventory Sync with all Online Channels



*and many more OTAs

DJUBO pushes available room inventory to all Online Travel Portals on which your property is listed without any manual intervention. When an online booking is made, it gets automatically updated on the booking chart and the reduced inventory is updated across all portals automatically. This real time sync minimizes human errors and maximizes your online visibility, making sure you are always available where a potential guest is.

DIRECT BOOKING ENGINE



A 4-step booking engine, designed for superior user experience and connected to the DJUBO CRS for easy management, lets your guests reserve rooms directly on your website.

- Includes a convenient “Book Now” widget with price check.
- Available in multiple languages and currencies.
- Pay-at-hotel feature available.
- Mobile-friendly design.

BOOKING ENGINE DEALS AND PROMOTIONS PROMO CODE

New Delhi ▾

Luxe Hotel ▾

Feb 10 2017 Feb 11 2017

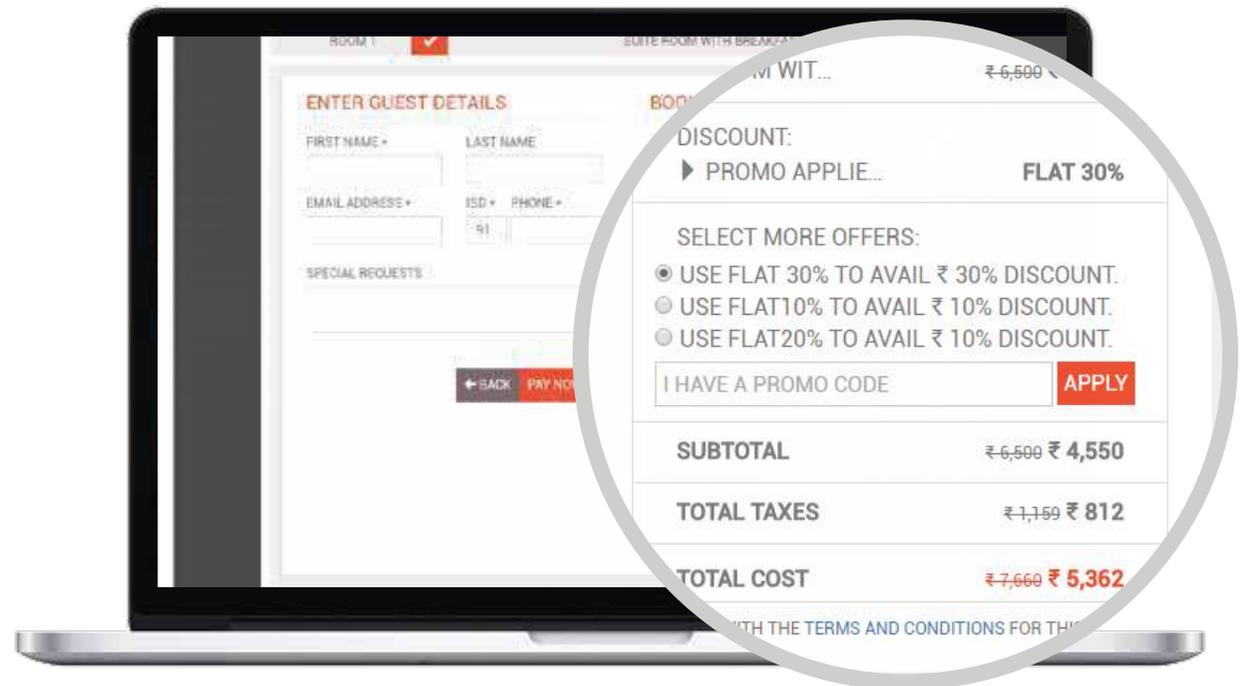
INR 2200 +

OUR PRICE ~~INR 3499 +~~
INR 2449 +

PAY 50% & BOOK NOW

[MODIFY/CANCEL RE SERVATION](#)

Select **FLAT 30%** at checkout to receive **30%** discount



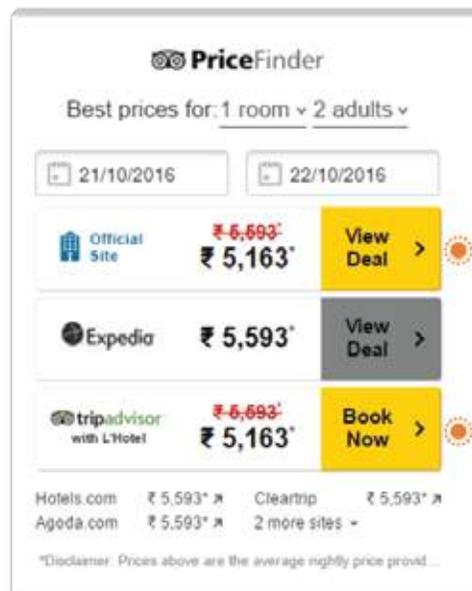
- **Public Promo Code**- With this feature user can create a promocode and publish to their clients to avail the offer, which will result you to increase your hotel marketing and client interest.
- **Secret Promo Code**- With the help of DJUBO, now you can personalize your coupons that you want to target a specific users and send it privately via message, email, etc.

TRIPADVISOR INTEGRATION- CPC & INSTANT BOOKING

DJUBO is a certified premium connectivity partner for TripAdvisor!

TripAdvisor Instant Bookings allow your hotel to push rates and inventory through the DJUBO system, which allows TripAdvisor users to book directly on TripAdvisor.

This gives your hotel to capture a guest right at the "Research" stage, and build better revenues with the lower TripAdvisor Commissions.



1 TripConnect CPC

Travellers book on hotel booking engine
Set your own 'Per Click' bid
Target specific countries

PER BOOKING COSTS

Average per click cost Rs.11 to 100
Applicable booking engine charges

2 Instant Booking

Travellers book on TripAdvisor
Pay only for confirmed bookings
Fixed commission on total booking amount
All bookings are pay at hotel

PER BOOKING COSTS

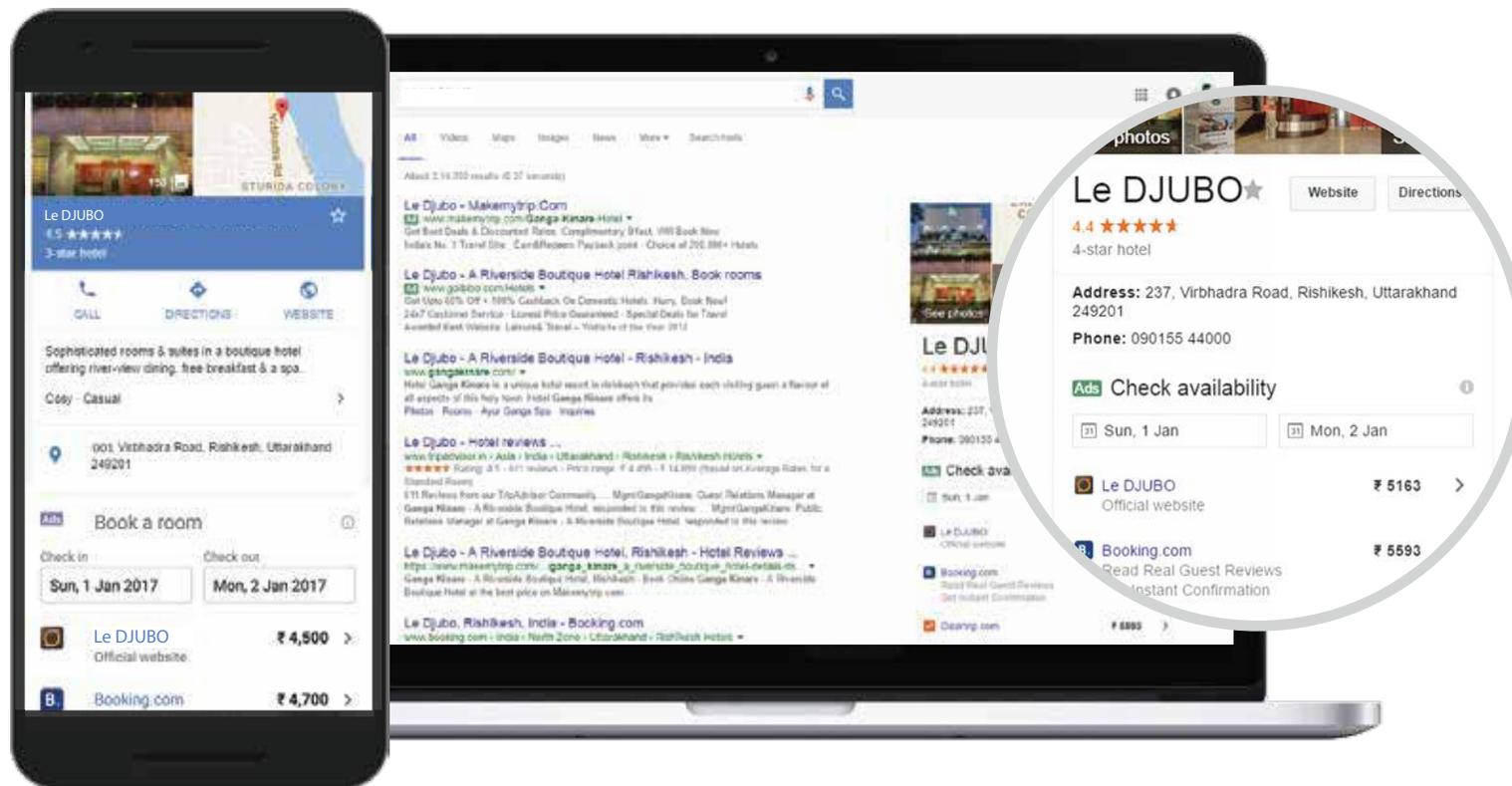
TripAdvisor commission 12% or 15%
No other charges on booking



DJUBO FIREBALL- GOOGLE HOTEL ADS

Let Google be Your Newest OTA

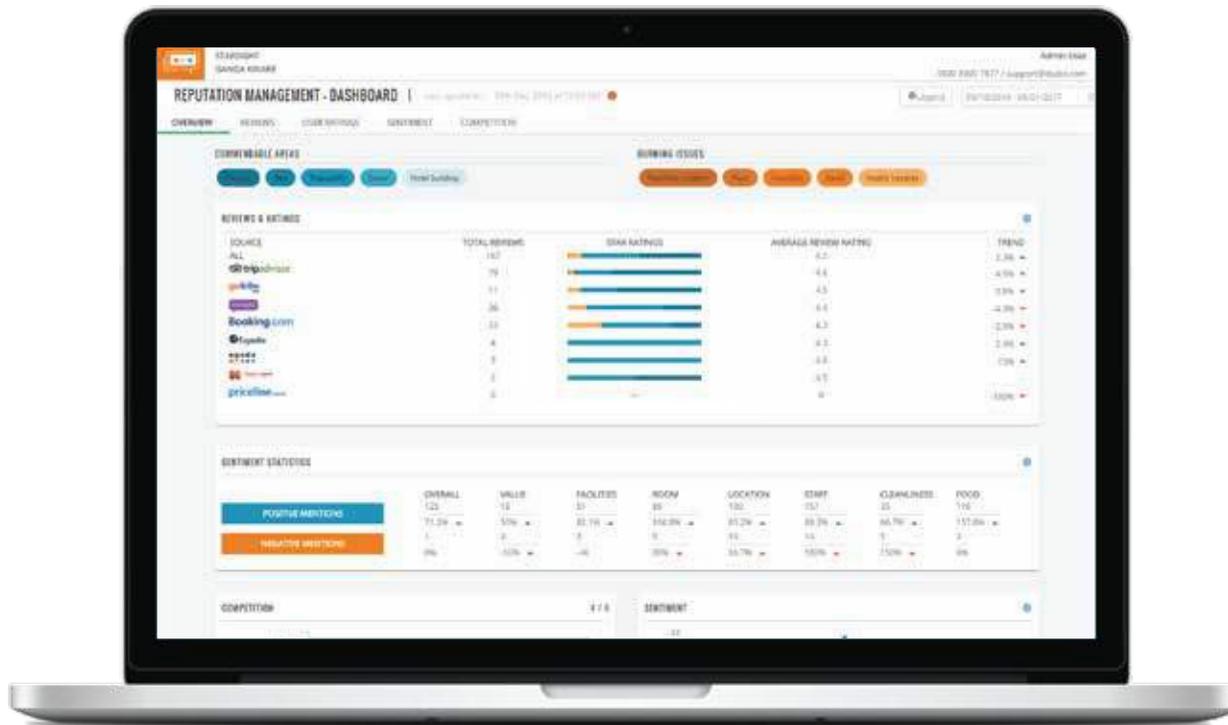
Google Hotel Ads are focused on travelers looking to book rooms online at a hotel like yours. So, when you opt for Google Hotel Ads with us, your hotel gets visibility in front of a highly targeted audience with a purchase intent, thereby increasing opportunities for conversions at a much lower guest-acquisition cost.



- Avoid paying for PPC advertising which does not convert.
- Fixed commission by which pay only confirm booking
- Stop losing commission & Booking to OTAs

DJUBO STARSIGHT- ONLINE REPUTATION MANAGEMENT

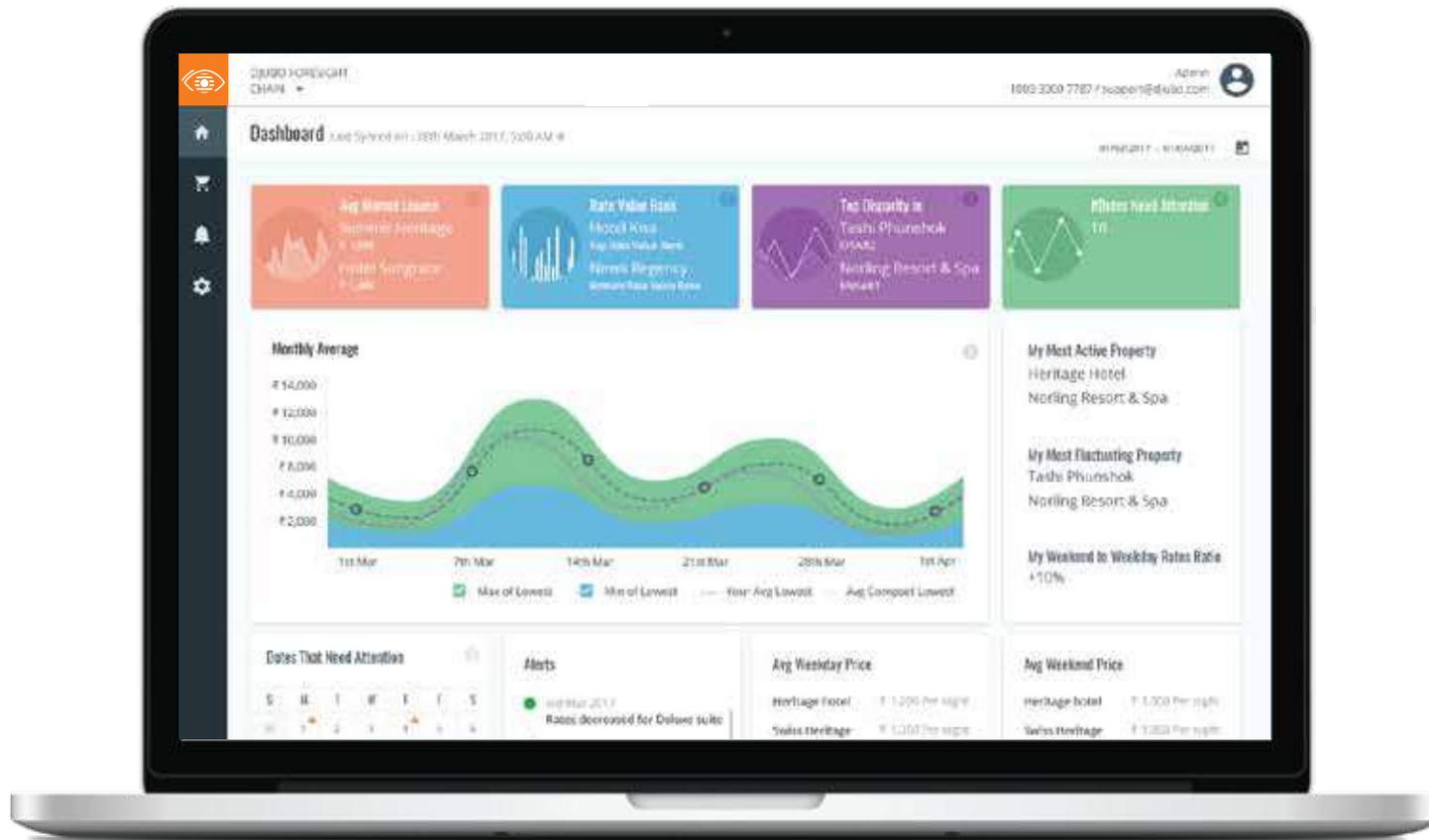
StarSight brings into a single dashboard, all online review sources for your hotels and analyzes both quantitative & qualitative data to bring deeper insights into your hotel's online reputation on each sales channel.



STARSIGHT
Guest Intelligence by DJUBO

- Boost Hotel Revenues
- Deliver Better Guest Experiences
- Improve Brand Perception
- Monitor Hotel Operations
- Build Stronger Guest Relations
- Outperform Competition

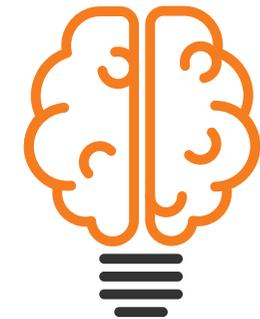
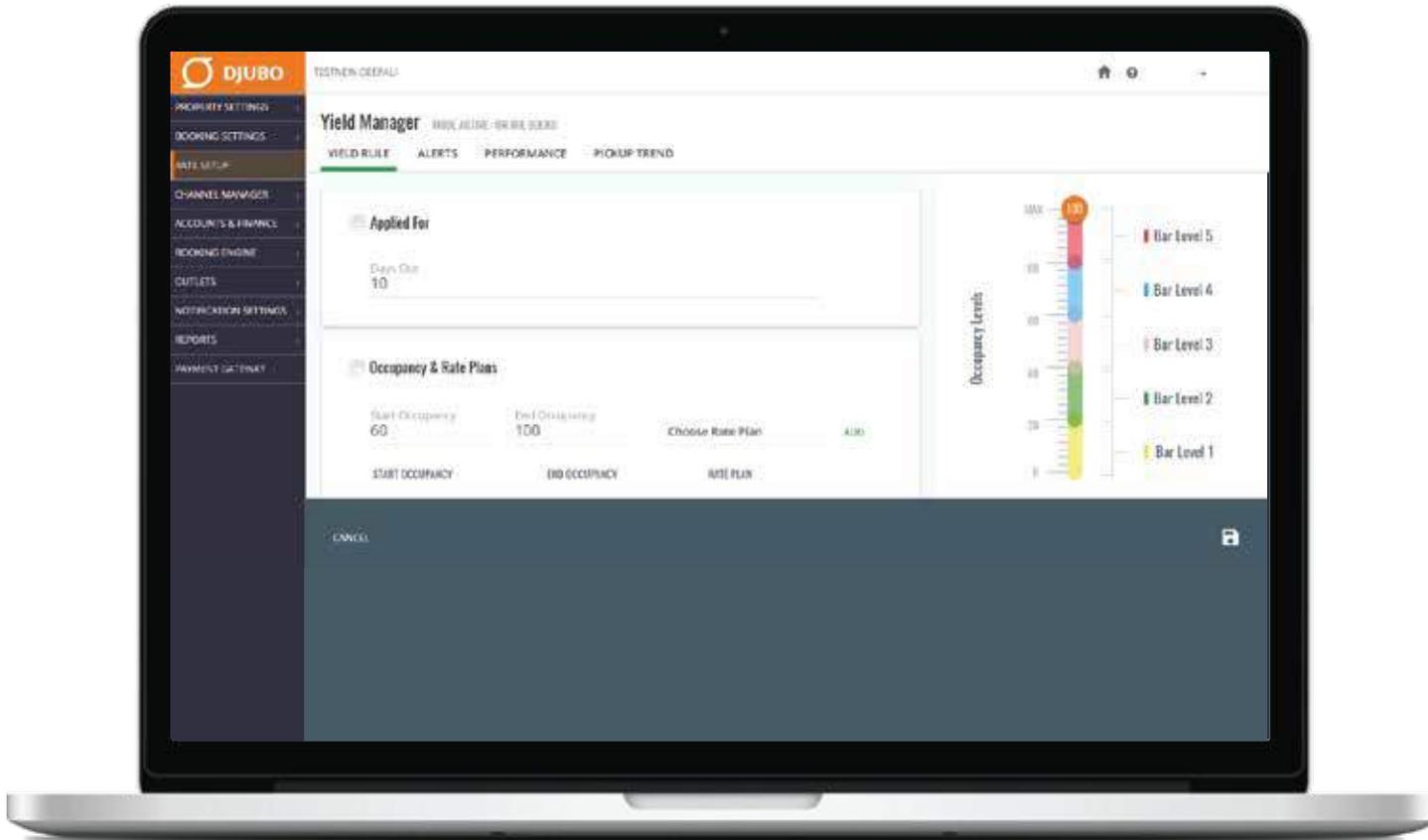
DJUBO FORESIGHT- COMPETITOR RATE INTELLIGENCE



FORESIGHT
Competitor Rate Intelligence

Stay on top of your future pricing strategy and track price parity issues by keeping a close eye on your own and your competitor's pricing visible across multiple online channels.

DJUBO CEREBRUM- INTELLIGENT YIELD MAXIMIZATION

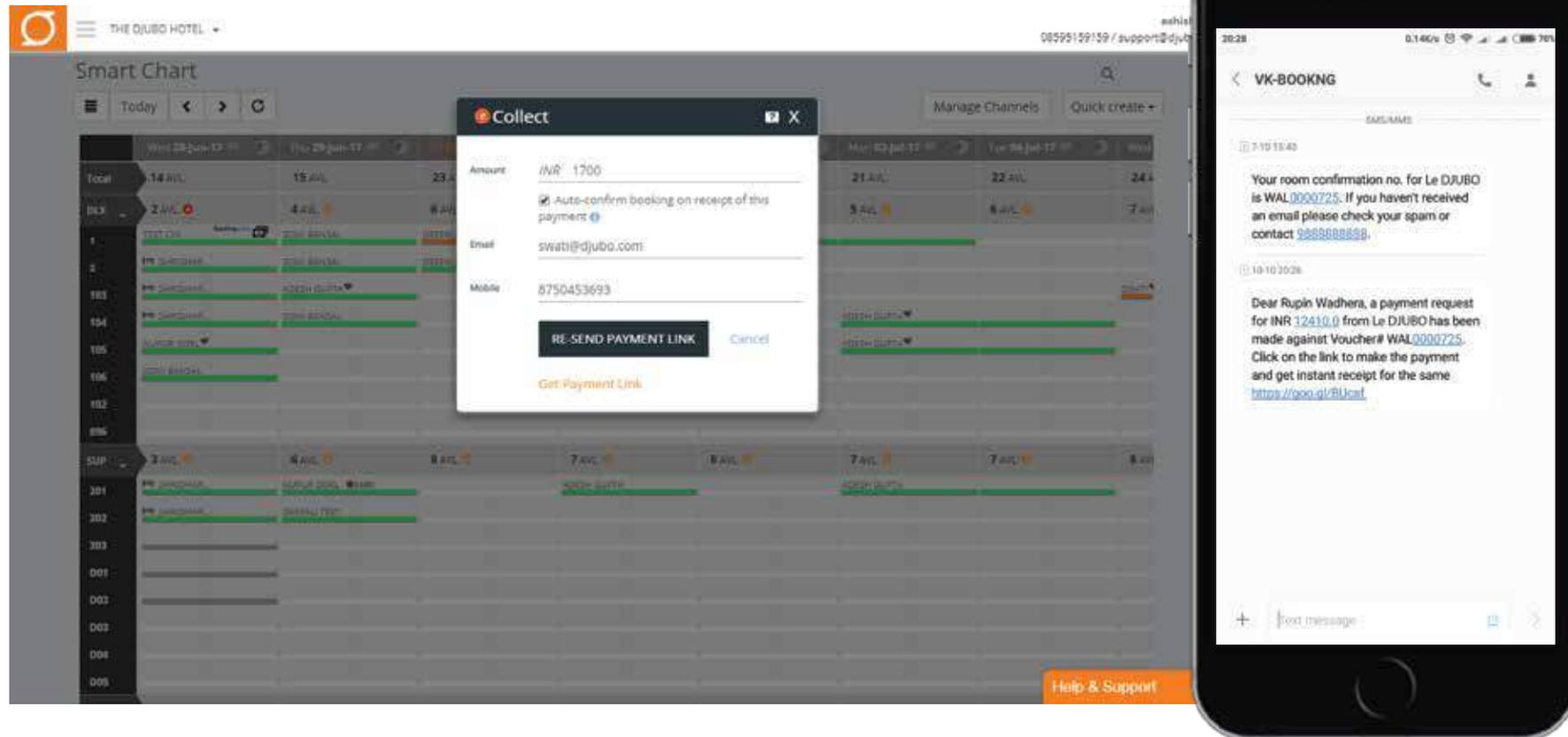


CEREBRUM
Intelligent Yield Maximization

Powerful Automated Revenue Maximisation tool to manage your online pricing dynamically.

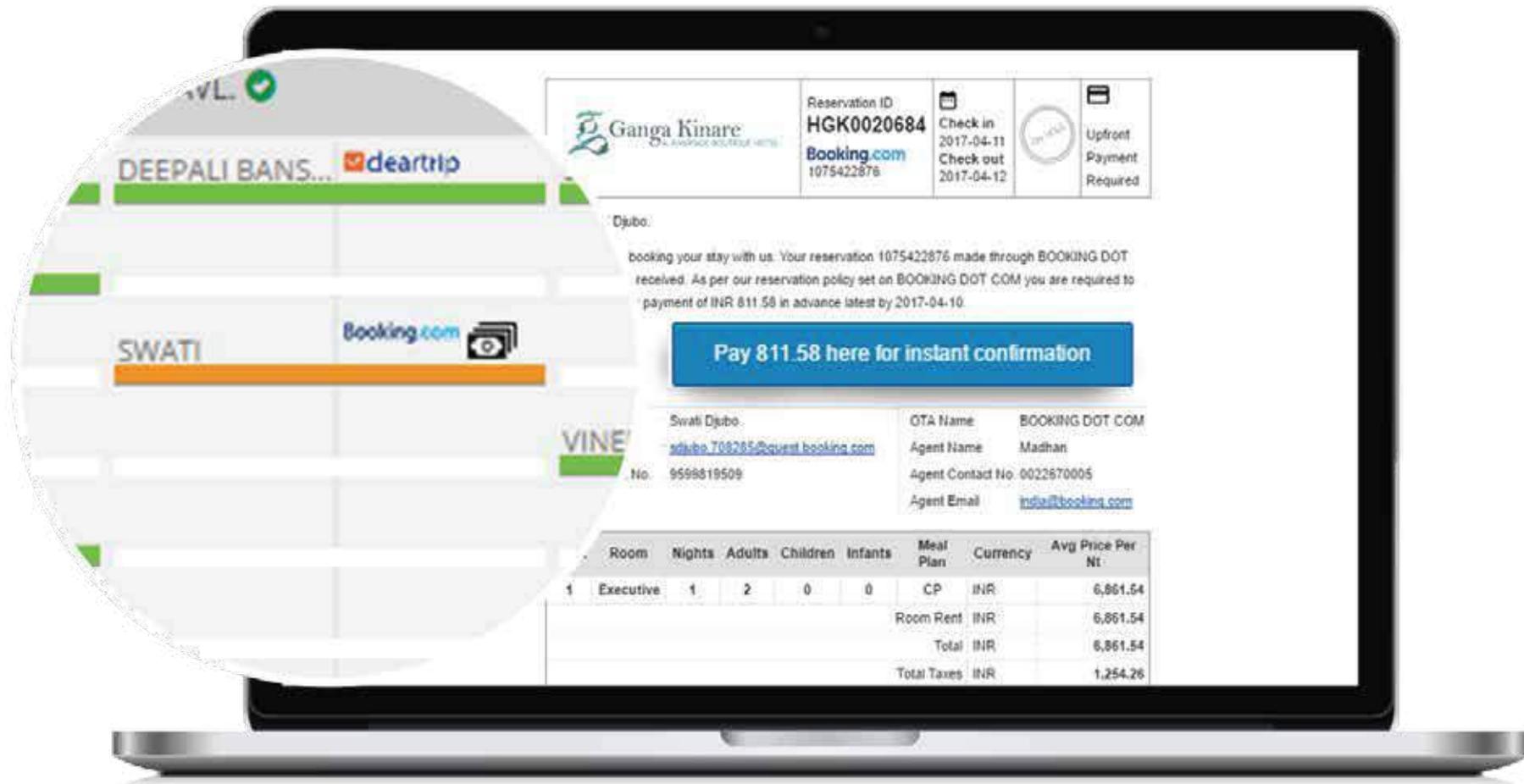
DJUBO E-COLLECT

Bring Offline Payment Online



Integrated with the DJUBO payment-gateway powered hotel booking engine, your hotel also gets a "E-Collect" custom payment portal to receive payments of any amount online. A handy tool to manage payments from your offline-agents, corporate accounts and other payments no possible on the booking engine.

AUTO E-COLLECT FOR PAY@HOTEL BOOKING

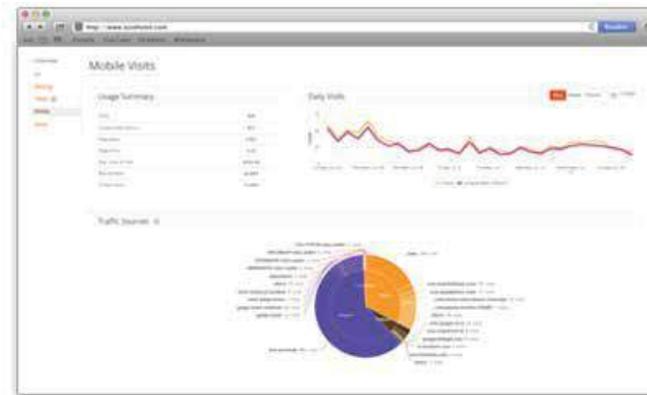
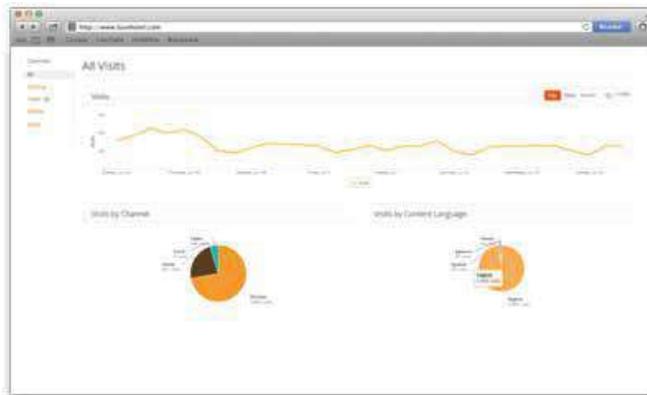


Auto E-collect feature in the DJUBO CRS, automatically collects partial or full payment in advance before confirming a Pay-at-Hotel OTA booking.

- Receive advance payments for Pay-at-Hotel Bookings before confirming
- Easily identify paid vs unpaid bookings in the DJUBO dashboard
- Fully automated, from receiving booking to payment collection

DJUBO INSIGHT- HOTEL SALES ANALYTICS

Learn more about your customer's behaviour and booking patterns with improved analytics that let you take important business decisions, from deciding room rates to planning human resources to investing in more profitable online channels.



AUTOMATED PAYMENT FOLLOWUPS & VOUCHER COORDINATION

Paperless Booking Coordination and Payment Follow Ups

Reminder: Hold Till Date Expiring Soon - 28/02/2015 - Galaxy Hotel - HGK0011156

reservations@[redacted] via mail132-18.atl131.mandrillapp.com Feb 27 (13 days ago)

LUXE HOTELS

Reminder: Room holding expiring soon-23/09/2014

This is to remind all recipients that the room holding described below will expire soon as per the hold expiry date agreed at the time of booking. Kindly follow up with the booking contact person immediately to either confirm or cancel this booking.

Reservation ID # **HGK0010209**

Booking Details

Guest Name: Sandor Katz
 Guest Email id: [redacted]
 Guest Contact number: 7060728943

S.No.	Room category	Arrival Date	Departure Date	Rooms on hold
1	Delux	Sept. 23, 2014	Sept. 24, 2014	1



DJUBO follows up with direct guests and travel agents for booking coordination and payments thereby minimising late cancellations and opportunity costs.

DAILY REPORTS

Automated Front Office Coordination

LUXE HOTELS						
Daily Front Office Report						
Today's Check In (3 Bookings, 7 Rooms)						
Voucher#	Guest Name	Room(s)	No. of Pax	Check In	Check Out	Net Payable
HGK0011862	Yuhel Uchiyama	Super x 1	3	20 Mar 15	23 Mar 15	14,400
HGK0011811	Visvajit Tandal	Delux x 1	2	20 Mar 15	21 Mar 15	4,100
HGK0011790	christine olivares	Delux x 1	2	20 Mar 15	21 Mar 15	4,100
Stayng Over (2 Bookings, 4 Rooms)						
Voucher#	Guest Name	Room(s)	No. of Pax	Check In	Check Out	Net Payable
HGK0011860	Mr Sandeep Sinha	Super x 1	2	19 Mar 15	21 Mar 15	12,700
HGK0011852	Ms Bobbie Casey	Super x 1	2	19 Mar 15	23 Mar 15	0
Today's Check-Out (3 Bookings, 7 Rooms)						
Voucher#	Guest Name	Room(s)	No. of Pax	Check In	Check Out	Net Payable
HGK0011857	Ajoy Biswas	Super x 1	1	19 Mar 15	20 Mar 15	0
HGK0011838	Dr Jyotna Dube Choudhri	Super x 2	4	19 Mar 15	20 Mar 15	8,800
HGK0011817	Mr Mrs Krijan Modi	Super x 1	2	19 Mar 15	20 Mar 15	0



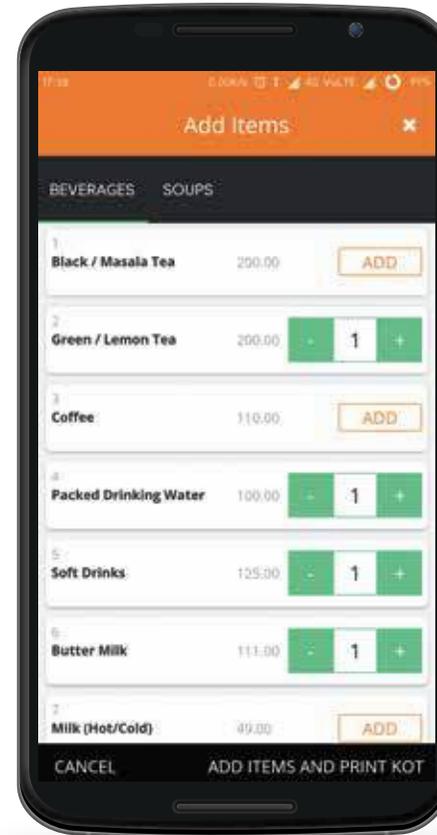
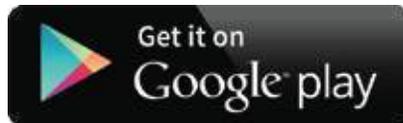
* detailed attachment

Front Office is informed of the arrivals, stay overs and departures every day through an automated email and detailed attachment. Front Office also has access to DJUBO to log walkins and reallocate rooms.

DJUBO MOBILE APP



DJUBO CRS APP



DJUBO POS APP



- Manage Hotel Sales On-the-Go
- Book, Hold, Cancel Reservations
- Manage Inventory on OTAs
- Search and Create Vouchers
- View Booking Chart & Guest Details
- Manage Restaurant Sales with DJUBO POS

DJUBO MARKETPLACE

A curated set of products & services for hotels, which aids them with anything from reducing operational costs to delivering an enhanced guest experience to gaining financial assistance.



Hotel-centric Marketplace



Unique DJUBO Integrations



Special Offers & Discounts

EXPLORE THE MARKETPLACE

Discover products, services, and offers that we offer with strategic partnerships with these brands. Look out for DJUBO fusion services that integrate with your DJUBO system to add an additional layer of functionality to the service.



CASE STUDY



Mrs. Anita Mehta, *Owner, Mahatta Homestay, Srinagar*



**Increased
Hotel Revenues by 2X**

Mahatta Homestay,
INDEPENDENT HOTEL

“Getting Djubo as a platform has been a very good investment. The primary reason being that we can manage the partners from one platform. There is no disparity of pricing amongst the OTA’s and that makes a big difference both in terms of OTA sales and also direct sales.”

- Hotel Revenues Increased by 2X
- Maintaining 90% Occupancy Since Adoption
- No More Rate Disparity, Improved Direct Bookings & Reduced Workload

CASE STUDY



Mr. Manoj Kumar A, CEO, The Dunes Hotels

**Increased
Hotel Revenues by 66%**

The Dunes Hotels,
CHAIN OF 5 PROPERTIES

“It was a major task earlier to manage each OTA manually, but DJUBO offers a single window management of all the OTAs. The automation that DJUBO brings to the table, helps us work more efficiently.”

- Hotel Revenues Increased by 66%
- Increase in Occupancy 20%
- 2.3% Increase in ARR

CASE STUDY



Mr. Sumit Mitruka, *CEO, Summit Hotels*



**Increased
OTA Revenues by 400%**

**Summit Hotels,
CHAIN OF 15 PROPERTIES**

“DJUBO's help we've been able to utilize the same team in other important tasks while all our sales processes are automated by DJUBO.”

- OTA Revenues Increased by 400% Across Chain
- Increase in Occupancy 30% Across Chain
- Increased RevPAR
- Better Utilization of Sales Team

CASE STUDY



Mr. Akhil Anand, *Group Head, Tree of Life Resorts*



**Increased
Hotel Revenues by 35%**

**Tree of Life Resorts
CHAIN OF 3 PROPERTIES**

“DJUBO's help we've been able to utilize the same team in other important tasks while all our sales processes are automated by DJUBO.”

- 35% Increase in OTA Revenues
- Efficient Distribution of Last-minute Inventory
- Simplified Room Rate Management
- Eliminated Wasteful Manpower

DJUBO

360° HOTEL TECH SUITE

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